

# Quality Policy



"We will identify who our internal and external customers are and, by understanding their requirements, supply products and services that are defect free at all times."

Intersurgical has a reputation for excellence in its range of respiratory devices, which is recognised and acknowledged by healthcare professionals in the global medical devices market. It is our aim to maintain and develop this reputation.

We provide high quality products, which meet or exceed the mandated requirements from the differing global Medical Device Regulations and specific Standards, whilst fulfilling our customer requirements in respect of safety, effectiveness and performance.

The Intersurgical Quality Policy is an integral part of the company Quality Management System and the Board of Directors shall ensure all employees follow the requirements as detailed in the Quality System Documentation. The System shall allow for:

1. setting and review of [quality objectives](#)
2. communication and understanding throughout the organisation, applied within the organisation and also those outside of the organisation who have an impact on issues affecting quality, e.g. distributors, subsidiaries etc., including all new employees.
3. [continual improvements](#) of the Quality Management System

To maintain our reputation for excellence in quality products and high levels of [customer satisfaction](#), the Company is committed to a policy of continual improvement, including design and manufacture, coupled with the utilisation of advanced technologies. This will ensure Intersurgical remains a leader in this range of medical devices and supports our commitment to improve and develop patient safety and outcome.

**Charles Bellm**  
Managing Director

Date: 16th December 2020



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The manufacturer Intersurgical Ltd is certified to ISO 9001:2015, ISO 13485:2016 and ISO 14001:2015

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